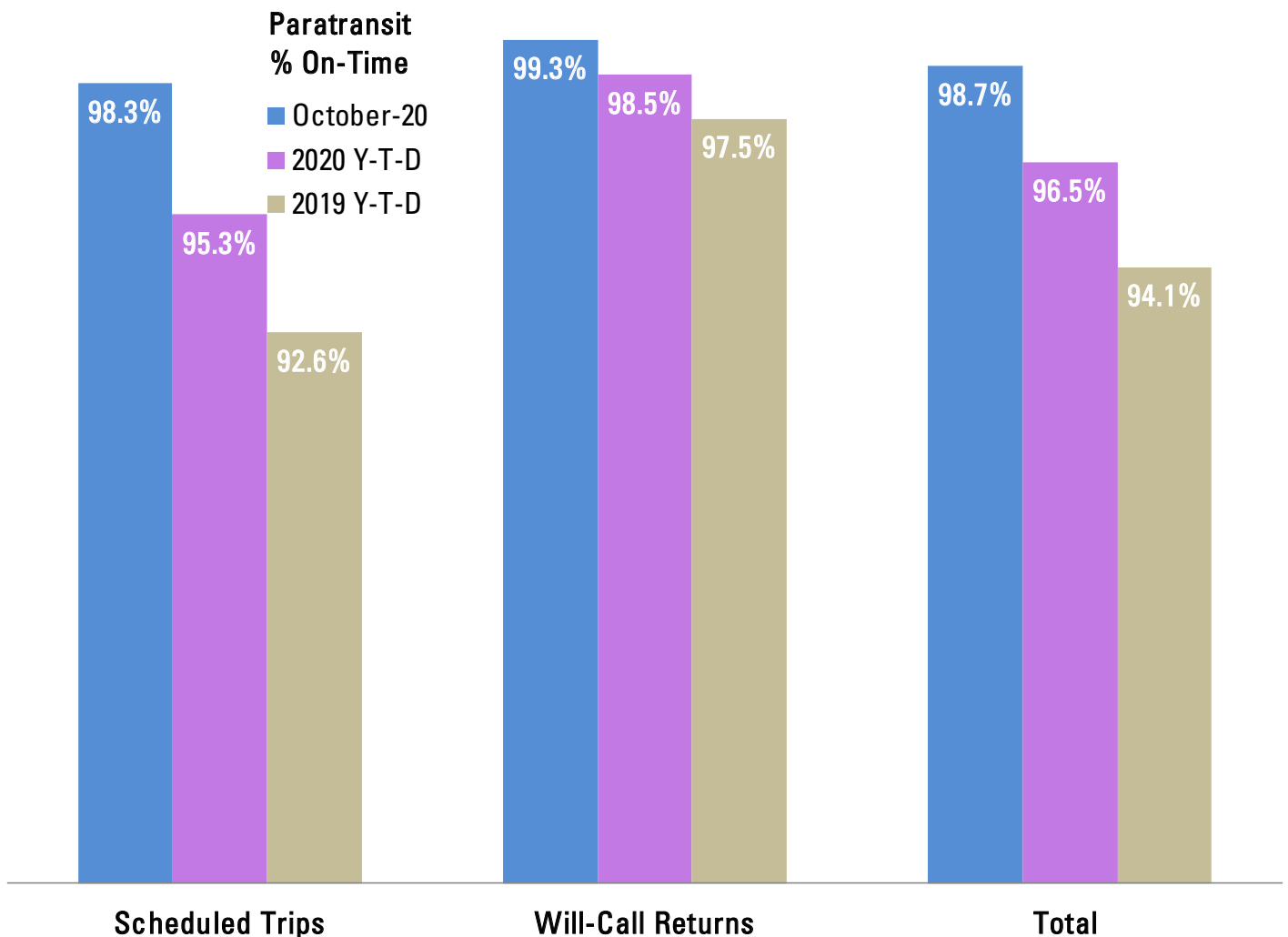


Paratransit Summary Report

October 2020

| Paratransit | Oct-20 | 2020 Y-T-D | 2019 Y-T-D | % Change Y-T-D |
|----------------------|--------|------------|------------|----------------|
| Ridership | 9,356 | 95,483 | 180,931 | -47% |
| Revenue Hours | 4,147 | 39,229 | 63,172 | -38% |
| Total Vehicle Hours | 4,603 | 43,724 | 70,135 | -38% |
| Revenue Miles | 50,410 | 452,954 | 800,620 | -43% |
| Total Vehicle Miles | 56,570 | 542,109 | 900,770 | -40% |
| Rev. Miles per Ride | 5.4 | 4.7 | 4.4 | 7% |
| Passenger Miles | 42,284 | 455,495 | 949,229 | -52% |
| Riders per Rev. Hour | 2.26 | 2.43 | 2.86 | -15% |
| No Shows | 253 | 2,973 | 4,374 | -32% |
| % Subscription Rides | 18% | 24% | 29% | -17% |
| % Wheelchair Rides | 18% | 19% | 19% | 0% |



Zone Service Summary Report

October 2020

| Zone Service | Oct-20 | 2020 Y-T-D | 2019 Y-T-D | % Change Y-T-D |
|----------------------|--------|------------|------------|----------------|
| Ridership | 139 | 1,277 | 1,656 | -23% |
| Revenue Hours | 47 | 465 | 860 | -46% |
| Total Vehicle Hours | 77 | 705 | 1,165 | -40% |
| Revenue Miles | 1,195 | 11,644 | 21,357 | -45% |
| Total Vehicle Miles | 1,947 | 17,835 | 29,145 | -39% |
| Rev. Miles per Ride | 8.6 | 9.1 | 12.9 | -29% |
| Passenger Miles | 1,802 | 16,832 | 25,602 | -34% |
| Riders per Rev. Hour | 2.94 | 2.75 | 1.93 | 43% |
| No Shows | 4 | 46 | 43 | 7% |
| % Subscription Rides | n/a | n/a | n/a | n/a |
| % Wheelchair Rides | 1% | 3% | 7% | -57% |

Zone Service- % On-Time

