

# Paratransit NEWSLETTER

**WTA**

NOV 2020

## WTA Offers Shared Ride Transportation

While we sometimes make trips with only one rider onboard, WTA paratransit is a shared ride service.

If you need to be guaranteed a solo ride, we're not able to transport you.

If you need a solo ride to a medical facility, and you are qualified for Medicaid, you can request a ride from Northwest Regional Council.

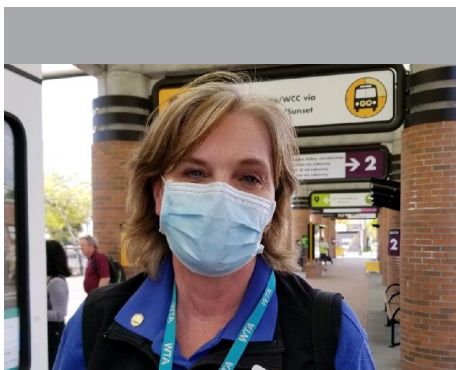
Reach Northwest Regional Council at 360-738-4554.

## Traveling Safely on Paratransit

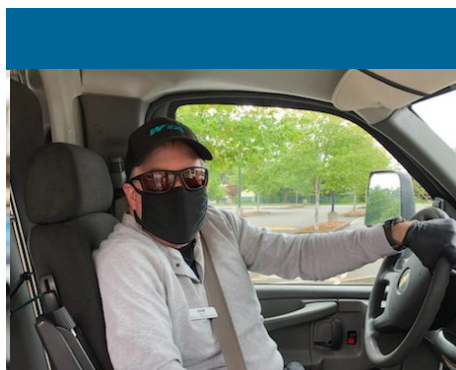
Safety is always our first priority. In fact, we can only provide transportation if we're able to do so safely.

Help us protect your safety, the safety of other riders, and the safety of our drivers, by cooperating with these important rules for riding:

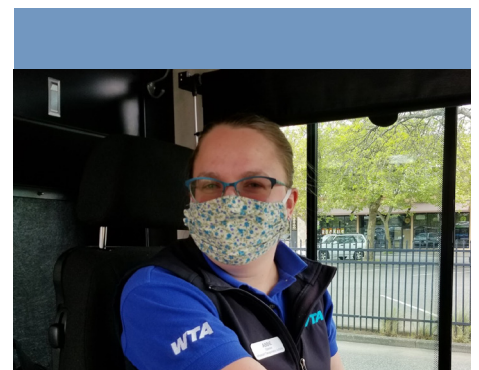
- Wear a mask that covers your mouth and your nose.
- Do not request a ride if you have tested positive for COVID-19. This is considered medical transportation and we're not equipped to provide it.
- Do not request a ride if you are in isolation pending test results. We can transport you only once you've received a negative test result and the following additional criteria have been met:
  - 10 days since symptoms first appeared
  - 24 hours with no fever without the use of fever-reducing medications
  - Other symptoms of COVID-19 are improving
  - Released from isolation by the Whatcom County Health Department



Safe



Reliable



Friendly



## Upcoming Holiday Closures

WTA offices will be closed on Thanksgiving Day, Christmas Day and New Year's Day. We will also have no bus service on those days.

We wish you safe, healthy and happy holidays!

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**W**HEN YOU CALL  
to book your ride, please be prepared to answer questions about your health, including

whether or not you have or have had symptoms of COVID-19.

We appreciate your understanding and cooperation.

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Whatcom Transportation Authority  
4011 Bakerview Spur  
Bellingham, WA 98226-8066