

Paratransit NEWSLETTER

WTA
June 2020

For Everyone's Safety

WTA is not able to transport riders seeking drive-through testing for COVID-19.

If you suspect you have had COVID-19, or you have tested positive for COVID-19, please wait to book a ride until:

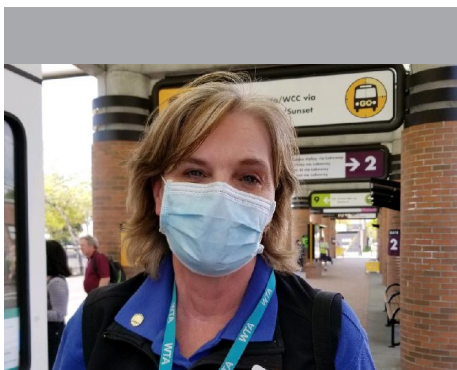
- You've had three days with no fever, and
- All of your symptoms have improved, and
- It has been at least 10 days since your symptoms first appeared

Travelling Safely on the Bus

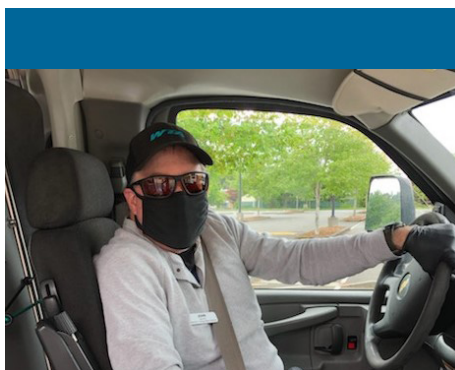
Until further notice, wear a face covering any time you ride the bus. In order to ride, you'll need to be able to put on and take off your own mask. Or if you travel with a Personal Care Assistant, they could help you. Our drivers are not able to assist.

For those who don't have their own masks, we have a limited number we can provide. If you need a mask, please let your Customer Service Representative know when you call to book your ride.

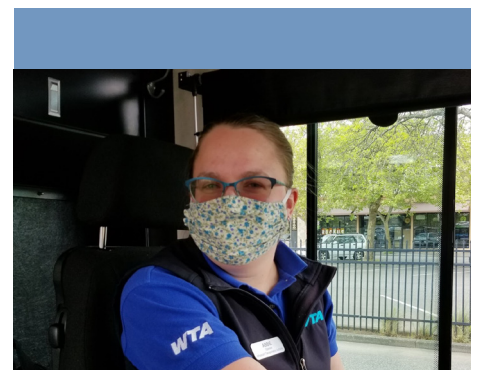
Requests for paratransit trips are increasing. As this continues, we will do our best to maintain physical distance between you and other riders. During this time, our drivers will direct you to a seat, with the goal of maximizing physical distance between all those on the bus.



Safe



Reliable



Friendly



While we usually only transport people, for the past few months we've also been transporting food. In cooperation with the Food Bank and Whatcom Unified Command, WTA has been delivering food to families throughout the county.

Each Friday, two or three WTA buses arrive at a distribution center at Civic Field. Volunteers load boxes of perishables, non-perishables and meat which are then delivered to as many as 85 local families!

HAPPY 4TH OF JULY!
Independence Day is one of six holidays when our offices

are closed, and we don't offer bus service. Please mark your calendars for Saturday, July 4, as a "no bus service" day.

Whatcom Transportation Authority
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