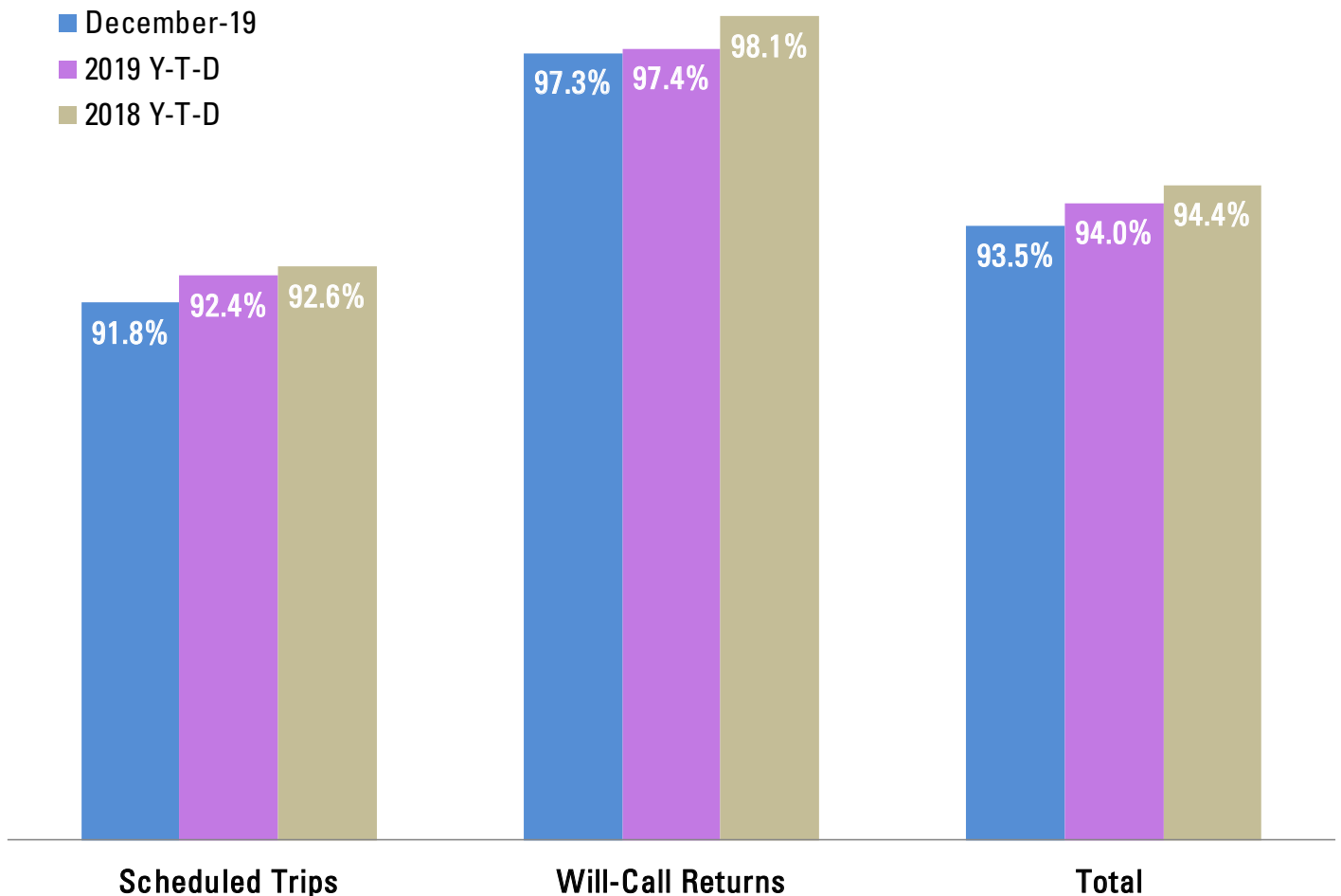


# Paratransit Summary Report

## December 2019

Paratransit	Dec-19	2019 Y-T-D	2018 Y-T-D	% Change Y-T-D
Ridership	18,151	216,928	213,955	1%
Revenue Hours	6,328	75,645	72,242	5%
Total Vehicle Hours	7,001	83,906	80,477	4%
Revenue Miles	80,108	960,097	929,656	3%
Total Vehicle Miles	89,122	1,077,974	1,044,068	3%
Rev. Miles per Ride	4.4	4.4	4.3	2%
Passenger Miles	92,232	1,136,130	1,169,065	-3%
Riders per Rev. Hour	2.87	2.87	2.96	-3%
No Shows	637	5,551	4,432	25%
% Subscription Rides	27%	29%	32%	-9%
% Wheelchair Rides	20%	19%	20%	-5%

### Paratransit - % On-Time



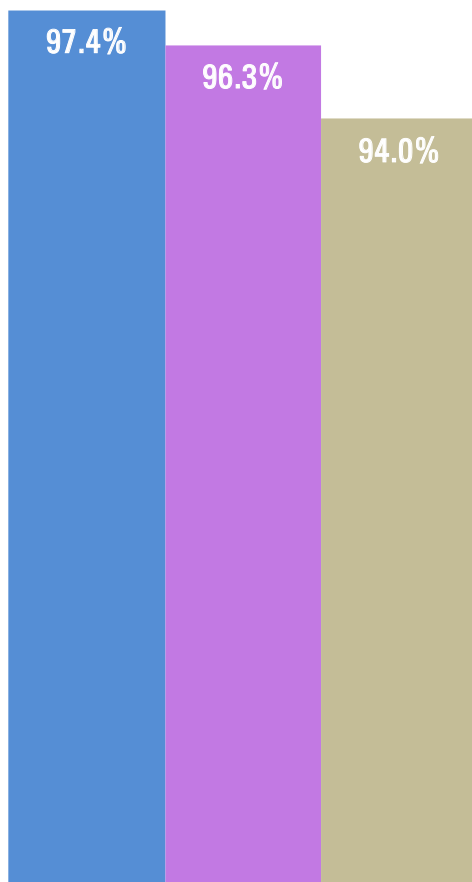
# Zone Service Summary Report

## December 2019

Zone Service	Dec-19	2019 Y-T-D	2018 Y-T-D	% Change Y-T-D
Ridership	189	2,010	1,753	15%
Revenue Hours	92	1,033	1,034	0%
Total Vehicle Hours	123	1,399	1,262	11%
Revenue Miles	2,246	25,604	23,732	8%
Total Vehicle Miles	3,067	34,980	31,472	11%
Rev. Miles per Ride	11.9	12.7	13.5	-6%
Passenger Miles	3,014	31,285	29,995	4%
Riders per Rev. Hour	2.06	1.95	1.70	15%
No Shows	2	52	36	44%
% Subscription Rides	n/a	n/a	n/a	n/a
% Wheelchair Rides	7%	7%	3%	133%

### Zone Service- % On-Time

- December-19
- 2019 Y-T-D
- 2018 Y-T-D



There are no will-call returns for Zone Service

Scheduled Trips

Will-Call Returns