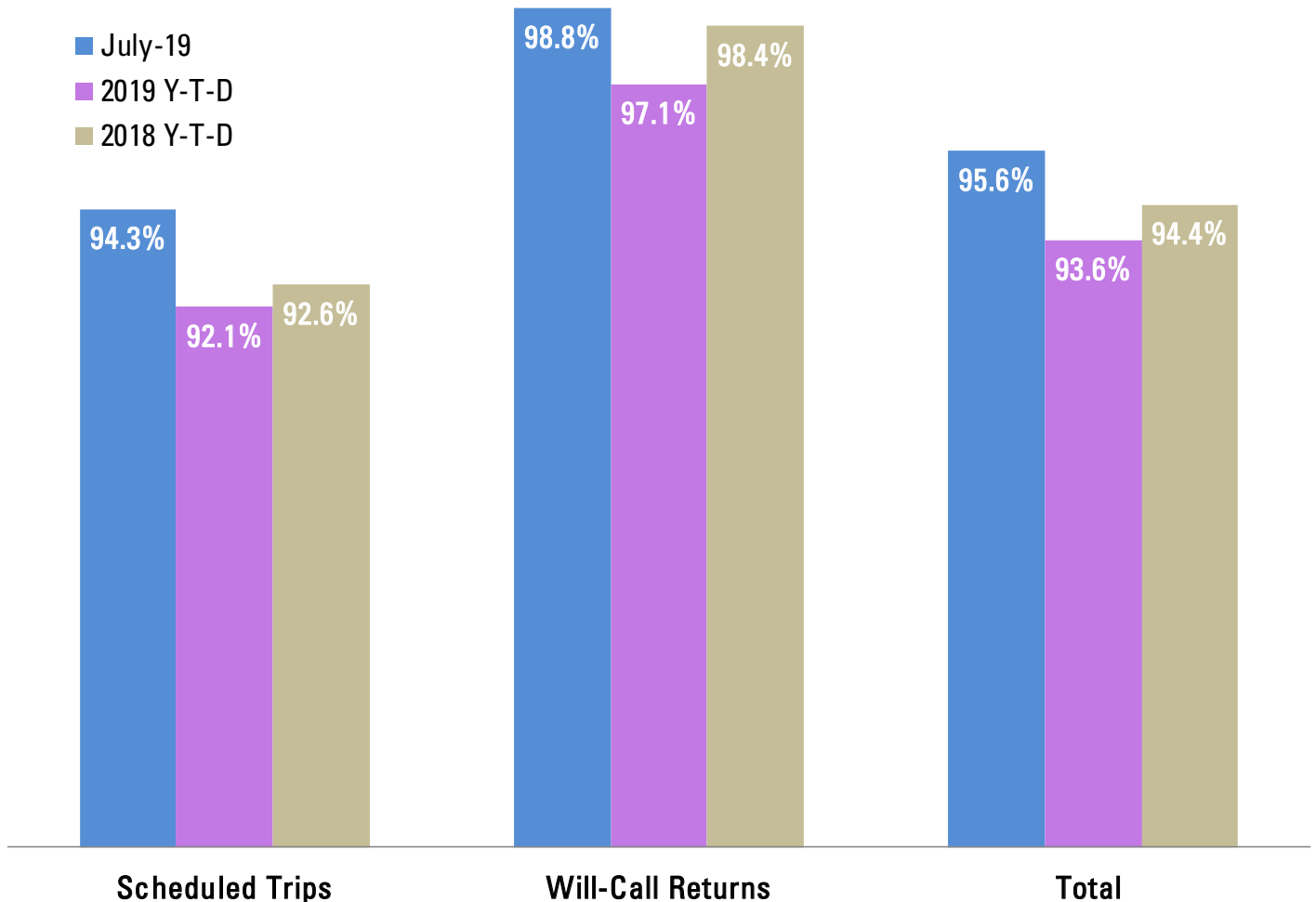


Paratransit Summary Report

July 2019

| Paratransit | July-19 | 2019 Y-T-D | 2018 Y-T-D | % Change Y-T-D |
|----------------------|---------|------------|------------|----------------|
| Ridership | 18,183 | 125,326 | 126,730 | -1% |
| Revenue Hours | 6,404 | 43,528 | 41,728 | 4% |
| Total Vehicle Hours | 7,136 | 48,382 | 46,572 | 4% |
| Revenue Miles | 81,000 | 552,852 | 538,632 | 3% |
| Total Vehicle Miles | 90,677 | 618,283 | 606,593 | 2% |
| Rev. Miles per Ride | 4.5 | 4.4 | 4.3 | 4% |
| Passenger Miles | 94,598 | 655,908 | 705,555 | -7% |
| Riders per Rev. Hour | 2.84 | 2.88 | 3.04 | -5% |
| No Shows | 359 | 2,893 | 2,493 | 16% |
| % Subscription Rides | 28% | 29% | 33% | -12% |
| % Wheelchair Rides | 19% | 19% | 20% | -5% |

Paratransit - % On-Time



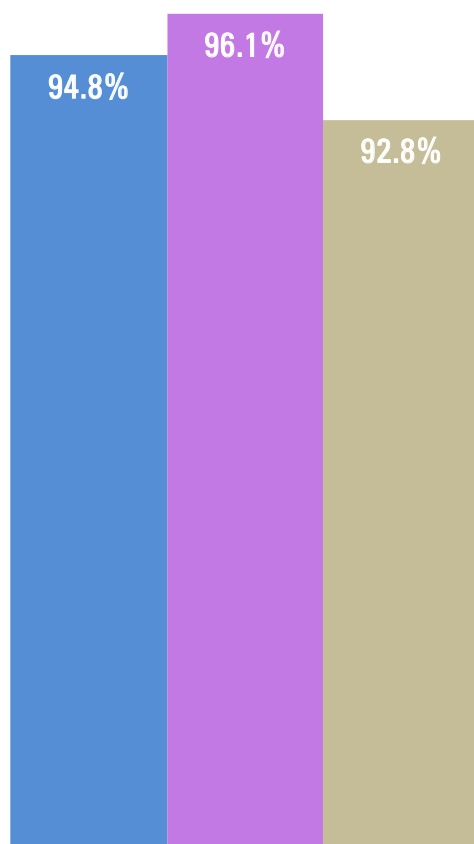
Zone Service Summary Report

July 2019

| Zone Service | July-19 | 2019 Y-T-D | 2018 Y-T-D | % Change Y-T-D |
|----------------------|---------|------------|------------|----------------|
| Ridership | 196 | 1,111 | 1,009 | 10% |
| Revenue Hours | 100 | 606 | 587 | 3% |
| Total Vehicle Hours | 134 | 812 | 681 | 19% |
| Revenue Miles | 2,297 | 15,170 | 13,240 | 15% |
| Total Vehicle Miles | 3,152 | 20,476 | 17,628 | 16% |
| Rev. Miles per Ride | 11.7 | 13.7 | 13.1 | 4% |
| Passenger Miles | 2,919 | 18,804 | 17,163 | 10% |
| Riders per Rev. Hour | 1.97 | 1.83 | 1.72 | 7% |
| No Shows | 3 | 25 | 16 | 56% |
| % Subscription Rides | n/a | n/a | n/a | n/a |
| % Wheelchair Rides | 10% | 7% | 3% | 133% |

Zone Service- % On-Time

- July-19
- 2019 Y-T-D
- 2018 Y-T-D



There are no will-call returns for Zone Service

Scheduled Trips

Will-Call Returns