

# Paratransit NEWSLETTER

**WTA**

Feb 2018

## For our riders in Ferndale

WTA is hosting a Paratransit Information Session in Ferndale. It will be at the Ferndale Public Library Conference Room on Friday, February 2, from 12 pm to 4:30 pm.

- Talk one-on-one with a WTA staff member regarding recent changes to paratransit
- Sign up for a Free on Fixed Route Card
- Sign up for a Regional Reduced Fare Card

We will host Paratransit Information Sessions in other locations later in February.

## New "Pass-on-File"

Beginning March 1, 2018, WTA is changing how we collect fares from riders with bus passes. Instead of needing to show a physical bus pass to the driver, you can board with a Pass-on-File.

Here is how it will work:

- You can buy a Pass-on-File over the phone (at (360) 733-1144), or at Bellingham Station. A caregiver can also buy one for you.
- When you call to book a ride, the Customer Service Representative will know whether or not you have a valid Pass-on-File. If you don't, it can be purchased over the phone.
- Your driver will also know whether or not you have a valid Pass-on-File.
- If you do not have a Pass-on-File, you can pay cash (\$1), pay with a token, or show a WTA Gold Card. (Gold Cards allow riders 75 and older to ride FREE).

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We thank you for your patience with our recent changes.

If you have questions, please call us at (360) 733-1144.

**W**OULD YOU LIKE TO get a WTA Gold Card? With a Gold Card, riders 75 and older ride paratransit and fixed route buses for FREE!

If you're not 75, and you sometimes ride fixed route buses, you can ride fixed route buses for free with a "Free on Fixed Route Card." Find out how by calling (360) 733-1144.

Whatcom Transportation Authority  
4011 Bakerview Spur  
Bellingham, WA 98226-8066